

Job Title:	School Nurse Assistant
Reports to (job title):	Team leader
Line Manager to:	n/a

Job purpose

To work alongside School Nurses and School Nurse assistants. To deliver administrative duties in the office and to work as part of the Screening team in schools as required.

Key responsibilities

Clerical and administrative support to the School nursing team using a range of computer based skills to ensure efficient running of the service.

Act as the receptionist for the service as required, answering telephone queries registering patients, updating clinical records, and passing on accurate messages.

Undertake as required - after being trained and assessed as competent;

- Vision screening
- Hearing screening
- Measurements of height and weight
- Deliver health education sessions in primary schools as directed by the school nurse.

Interpret screening results, make referrals according to local protocols and input data accurately.

Comply with safeguarding training, local safeguarding policies and procedures

Maintaining the privacy and dignity of the child at all times

Organise and manage own time and diary commitments, prioritising workload to ensure support for clinical staff is available.

Education and training

Maintain your own competence and up to date knowledge – identify learning needs through clinical supervision and performance review

Stock and equipment management

Maintain clinical equipment efficiently and ensure servicing is undertaken

Follow infection control standards in all practice situations and guidelines for decontamination of equipment

Working in educational premises involves carrying equipment to site. Unpacking, lifting and storing stationary and other equipment supplies.

General

- To participate in audit and development of School nursing service
- Work in line with Equal Opportunities policy.
- To support other initiatives in service development as they arise.
- To comply at all times with Health & Safety at Work regulations.
- To respect the code of professional confidentiality at all times.

Our values

Our values are our moral compass and core to our DNA. They underpin the way we deliver our services and treat those who use our services.

To many organisations values are just words which don't translate into reality of the day to day but our values flow through everything that we do, they define who we are, what we stand for and set the expectations of our colleagues, communities, customers and partners. They have been defined by our colleagues and have been integral to our journey so far and will be integral to our future as well.

We have three values which help us stand out from the crowd, not just because there's only three, but because they are unique to who we are. We care, we think, and we do.

Care	Think	Do
<ul style="list-style-type: none"> ● Inspire ● Understand ● Communicate 	<ul style="list-style-type: none"> ● Challenge ● Improve ● Learn 	<ul style="list-style-type: none"> ● Accountability ● Involve ● Resilience

Confidentiality and Information Security

As our employee you will be required to uphold the confidentiality of all records held by the company, whether patients/service records or corporate information. This duty lasts indefinitely and will continue after you leave the company's employment.

All information which identifies living individuals in whatever form (paper/pictures, electronic data/images or voice) is covered by the 2018 Data Protection Act and should be managed in accordance with this legislation. This and all other information must be held in line with NHS national standards including the Records Management: NHS Code of Practice , NHS Constitution and HSCIC Code of Practice on Confidential Information and should only be accessed or disclosed lawfully. Monitoring of compliance will be undertaken

by the Company. Failure to adhere to Information Governance policies and procedures may result in disciplinary action and, where applicable, criminal prosecution.

Information governance responsibilities

You are responsible for the following key aspects of Information Governance (not an exhaustive list):

- Completion of annual information governance training
- Reading applicable policies and procedures
- Understanding key responsibilities outlined in the Information Governance acceptable usage policies and procedures including NHS mandated encryption requirements
- Ensuring the security and confidentiality of all records and personal information assets
- Maintaining timely and accurate record keeping and where appropriate, in accordance with professional guidelines
- Only using email accounts authorised by us. These should be used in accordance with the Sending and Transferring Information Securely Procedures and Acceptable Use Policies.
- Reporting information governance incidents and near misses on CIRIS or to the appropriate person e.g. line manager, Head of Information Governance, Information Security Lead
- Adherence to the clear desk/screen policy
- Only using approved equipment for conducting business

Governance

Clinical governance is a framework through which organisations delivering health and care services are accountable to continuously improving the quality of their services and safeguarding high standards of care by creating an environment in which clinical and other forms of care flourishes. Employees must be aware that clinical governance places a duty on all staff to ensure that the level of care services they deliver to patients is safe and high quality, and that they follow/comply with our policies and procedures.

Registered Health Professional

All staff who are a member of a professional body must comply with standards of professional practice/conduct. It is the post holder's responsibility to ensure they are both familiar with and adhere to these requirements.

Risk Management/Health & Safety

The post holder has a responsibility to themselves and others in relation to managing risk, health and safety and will be required to work within the policies and procedures laid down by the company. Staff are required to observe the Hygiene Code and demonstrate good infection control and hand hygiene.

Employees must be aware of the responsibilities placed on them by the Health & Safety at Work Act (1974) to ensure that the agreed safety procedures are carried out to maintain a safe environment for other employees, patients and visitors. It is essential to observe strict fire and security precautions at all times.

All staff must report accidents, incidents and near misses so that the company can learn from them and improve safety.

Safeguarding Children and Vulnerable Adults Responsibility

We are committed to safeguarding and promoting the welfare of children and adults at risk of harm and expects all employees to share this commitment.

Medicines Management Responsibility

Nursing or registered healthcare professionals

Undertake all aspects of medicines management related activities in accordance within the company's medicines policies to ensure the safe, legal and appropriate use of medicines.

Skilled non-registered staff

Undertake all aspects of medicines management related activities in accordance with the company's medicines policy where appropriate training has been given and competencies have been achieved.

Policies and Procedures

All colleagues must comply with the Company Policies and Procedures which can be found on the company intranet.

General

We are committed to serving our community. We aim to make our services exemplary in both clinical and operational aspects. We will show leadership in identifying healthcare needs to which we can respond and in determining the most cost-effective way of doing so.

Job Description

We recruit competent staff that we support in maintaining and extending their skills in accordance with the needs of the people we serve. We will recognise the commitment from our staff to meeting the needs of our patients.

The company recognises a “non-smoking” policy. Employees are not able to smoke anywhere within the premises or when outside on official business.

Equal Opportunities

It is the company's intention to be an employer of choice and ensure that no job applicants or employees are unfairly disadvantaged on the grounds of gender, disability, race, ethnic origin, colour, age, sexual orientation, religion or belief, trade union membership or any other factors that are not relevant to their capability or potential. To this end, the company has an Equality and Diversity policy and it is the responsibility of each employee to contribute to its success.

Flexibility Statement

This job description is not exhaustive and may change as the post develops or changes to align with service needs. Any such changes will be discussed directly between the post holder and their line manager.

Personal Specification

Essential:

Qualifications

- Good general education to GCSE or equivalent
- Valid UK Driving Licence

Experience

- Experience of working with children and young people in an employed or voluntary capacity.
- Knowledge and Skills
- IT literate e.g. word processing, spreadsheet, email and internet use with accurate keyboard skills
- Excellent communication skills including effective communication with service users, partners and colleagues.
- Good planning, organisational and time management skills.
- Ability to work with discretion, sensitivity and maintain confidentiality.
- Ability to work as part of a team

Job Description

- Able to manage difficult conversations

Personal Attributes

- Use of car during working hours.
- Able to work flexibly and respond to changing demands in workload and delegated tasks from the School nurse team.
- Effective team working.
- Ability to recognise own limitations
- Punctual, cheerful, reliable and dependable.
- Able to uphold and demonstrate company values in the workplace.

Desirable

- Experience of working in in health, education or social care setting.
- Relevant IT qualifications e.g. ECDL, RSA, NVQ etc.
- Relevant childcare qualification e.g. NNEB, NVQ or equivalent
- Basic understanding of child development

Other requirements:

Willing to travel to work at other sites

Smart appearance.

Demonstrates a positive commitment to upholding the organisation's equality and diversity policies.

Willing to undertake training relevant to the post

Employee signature

Manager signature
