

Sexual Health Nurse

Contract type:	Permanent
Contract hours:	Part time, 22.5 hours per week (0.6 FTE)
Remuneration:	£42,617.50
Location:	Remote
Base:	Central London
Reporting to:	Operational Nurse Manager

About SH:24

SH:24:Digital is an online sexual health service, delivered in partnership with the NHS and HSE (Ireland). The service provides people with free STI test kits, information and advice – 24 hours a day.

SH:24 makes it easier for people to access sexual and reproductive health care. The service is quick, discreet and completely confidential.

We work in close partnership with existing NHS sexual health clinics across the UK as well as HSCNI for Northern Ireland, and HSE in the Republic of Ireland.

Service users move seamlessly between the website and clinic, with clinical excellence ensured through the SH:24 clinical governance process and through partnership with NHS specialist sexual health services.

The objective of SH:24 is to improve the sexual health of the population while also realising efficiency savings through a more holistic, user centred service. The service is designed to be flexible around the needs of users, encouraging greater autonomy, both in making decisions about care and in navigating a preferred route through services. We are absolutely committed to ensuring that SH:24 users have the best possible experience.

The Role

SH:24 are seeking a Sexual Health and Reproductive Nurse to deliver care and advice remotely and play an integral part in the management and growth of the service. We are looking for people who are committed to delivering excellent care and who take pride in what they do.

Remote communications such as the telephone, text messaging, emailing and other online digital applications are used by SH:24 to engage and consult service users. Whilst close links with traditional NHS/ public healthcare clinical settings will be maintained (fostered through strategic partnerships) this role represents a progressive shift in service provision to benefit both service users and the NHS alike. We also work in partnership with HSE (the Health Service

Executive, Republic of Ireland) and HSCNI (Health and Social Care Northern Ireland providing digital sexual health services across the Republic of Ireland (ROI).

The successful candidate will be part of a progressive, highly innovative team. The role involves management of clinical communications with SH:24's service users, triaging orders, notifying users of positive/reactive STI results and offering appropriate sexual and reproductive health support and advice.

This role requires flexible working. Depending on shift patterns, some out of hours work may also be required.

What We Need From You

You'll be an NMC registered nurse who holds a CoSRH Diploma and STIF certification with experience of working in NHS sexual health clinics, and an in-depth knowledge of sexual and reproductive health.

You'll have excellent communication skills and be highly proficient at communicating with users whilst using computer/IT systems.

You will undertake sexual health and contraception consultations by text message, phone and email, consistently developing your understanding of service user needs, offering remote clinical support to facilitate high-quality sexual and reproductive healthcare.

We are committed to safeguarding and promoting the welfare of children and adults at risk of harm and expect all employees to share this commitment.

The role will have a crucial safeguarding component, completing safeguarding telephone assessments with users (under 18s and adults) who have indicated a safeguarding concern and acting appropriately on these concerns.

You'll have an awareness of issues affecting young and vulnerable people and the ability to communicate comfortably and coherently with service users, particularly in matters relating to treatment, prevention, sexuality and personal relationships. Recent safeguarding experience is essential.

It includes a contribution to clinical governance, innovation and improvement within the service, working cross-functionally with other teams within and outside of the service to constantly improve/troubleshoot how we operate.

Key Responsibilities:

(this list is intended to summarise the key responsibilities and is not intended to cover every task that may be required of the role) : -

- Deliver high-quality safeguarding assessment and care.
- Informing users of their results by text message and phone, discussing the meaning of these results for them and their sexual partners in a sensitive, non-judgmental, and supportive manner, offering emotional support and appropriate referrals.
- Supporting at risk groups and vulnerable users by identifying, managing, and referring safeguarding concerns, referring users to partner agencies when required
- Managing adverse incident reporting (DATIX) as required in collaboration with other members of the clinical nursing team.
- Providing sound clinical leadership, sharing and supporting good clinical practice
- To work within scope of practice/area of competency
- To follow SH:24 policies and national guidelines, for example CoSRH or BASHH guidance
- Contributing to policy and guidance review and updating
- To be competent in contraception, sexual health and HIV promotion and education while providing opportunistic brief interventions & positive health promotion messages.
- Works autonomously to manage his/her own caseload of service users whilst working as part of a multidisciplinary team.
- Co-ordinates patient care, referrals and liaises across multiple organisations/ professional bodies if required.
- Provides clinical advice in accordance with current evidence-based practice and guidelines
- Ability to work on own or part of a team and partake in multidisciplinary team meetings.
- Work collaboratively, maintaining effective communication with colleagues, other professionals, and agencies, to ensure service user needs are met.
- To contribute to multidisciplinary audit research and evaluation of the clinical effectiveness
- To provide clinical leadership, shift coordination and support to other professional staff who seek advice.

We're looking for someone with the following skills:

- Friendly, customer focused approach to service user interaction
- Meticulous management, follow-up and documentation when liaising with service users
- Experience of working in fast-paced environments
- Excellent listening skills and communication
- In-depth knowledge of sexual and reproductive health
- Skilled working with users who present with complex needs
- You'll be IT literate and competent in learning new systems, with an acute awareness of cyber security issues and willing to comply with security requirements.

- Experience of working within a digital service (desirable)

We're looking for someone who is willing to work collaboratively and contribute to the development of an evolving service.

You'll be trustworthy, discreet, and highly conscious of the importance of maintaining the confidentiality and integrity of personal information.

You'll work within your scope of practice and area of competency, consistently following SH:24 policies and national guidelines, such as CoSRH, BASHH or NICE guidelines.

Awareness of and compliance with legislation and local guidelines re: SH:24 policy and procedures, medicine management, information governance, cyber security, risk management, health and safety.

Registered Health Professionals: All staff who are a member of a professional body must comply with standards of professional practice/conduct. It is the post holder's responsibility to ensure they are both familiar with and adhere to these requirements.

What You'll Get From Us:

We are always interested in upskilling our employees and are flexible in ways to do it: be it courses, books, onsite or remote learning with a colleague - whatever suits the situation best. If there is a particular skill or product you would like to work on and improve, we'll always try to accommodate you.

SH:24 provides a number of other benefits, including 25 days of annual holiday (in addition to the days between Christmas and New Year), truly flexible working, excellent pension contributions and life insurance.

Equality and Diversity

As an employer, SH:24 is committed to inclusivity.

We want to increase representation of currently under-represented groups to make SH:24 more diverse.

Our aim is to build an inclusive team, where everyone is able to be themselves at work and feel supported, empowered, valued, respected, fairly treated and able to achieve their full potential.

As an inclusive employer we will not tolerate discrimination.

Interview Process

The SH:24 interviews will likely be held from October 2026

1. Initial telephone screening
2. First round interview with our Service Lead and nurse managers and some of our clinical team, this will be held virtually and no prep is required

How to Apply

If you are interested in joining our wonderful clinical team, please send your CV and cover letter to XXX