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| Job Title: | Transformation Lead – Digital Innovation |
| Reports to (job title): | Head of Digital Transformation |
| Line Manager to: | N/A |
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## Job purpose

The Transformation Lead – Digital Innovation will lead the organisation’s work in horizon scanning, testing, and scaling new and emerging technologies that have the potential to transform patient care, operational delivery, and staff experience.

The postholder will act as a catalyst for evidence-informed innovation by bridging front-line insight, clinical priorities, and external innovation ecosystems.

Base

Flexible

## Key responsibilities

## Lead identification, due diligence, and structured assessment of new technologies across digital health, AI, and care delivery innovation.

## Design and manage pilots in collaboration with clinical services, ensuring robust governance and outcomes evaluation.

## Embed an innovation lifecycle approach from ideation and proof-of-concept through to scaling and commissioning.

## Ensure that all pilots adhere to data protection (GDPR), cyber security, DCB standards, and clinical risk frameworks.

## Maintain an organisational innovation pipeline and create transparent prioritisation frameworks.

## Share insights and learning through publications, events, and contribution to regional or national digital forums.

## Identify opportunities to integrate promising innovations into mainstream care models.

## Build internal innovation capability through training, mentoring, and staff engagement initiatives.

## Monitor national and international trends and translate insights into actionable innovation opportunities.

## Develop business cases to be presented at board level

## Our values

Our values are our moral compass and core to our DNA. They underpin the way we deliver our services and treat those who use our services.

To many organisations values are just words which don’t translate into reality of the day to day but our values flow through everything that we do, they define who we are, what we stand for and set the expectations of our colleagues, communities, customers and partners. They have been defined by our colleagues and have been integral to our journey so far and will be integral to our future as well.

We have three values which help us stand out from the crowd, not just because there’s only three, but because they are unique to who we are. We care, we think, and we do.

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| **Care** | **Think** | **Do** |
| * Inspire * Understand * Communicate | * Challenge * Improve * Learn | * Accountability * Involve * Resilience |

## Confidentiality and Information Security

As our employee you will be required to uphold the confidentiality of all records held by the company, whether patients/service records or corporate information. This duty lasts indefinitely and will continue after you leave the company’s employment.

All information which identifies living individuals in whatever form (paper/pictures, electronic data/images or voice) is covered by the 2018 Data Protection Act and should be managed in accordance with this legislation. This and all other information must be held in line with NHS national standards including the [Records Management:  NHS Code of Practice](https://protect.checkpoint.com/v2/___https://www.nhsx.nhs.uk/media/documents/NHSX_Records_Management_CoP_V7.pdf___.bXQtcHJvZC1jcC1ldXcyLTE6aGNyZ2NhcmVncm91cDpjOm86ODkyYTM3MTU5NTM3ZjMyMDYzYjc1ZWI3M2I2YzE0NzA6Njo5NDNhOmE5MDgxYjMyOTVhYjQ3NjY5YzUzYTFmYzAyMGZiYTliZDFlMDg1OWJmYTllNmE2YzQ0YjcwN2RjNjU2ZGIzYmQ6cDpUOk4) , [NHS Constitution](https://protect.checkpoint.com/v2/___http://www.nhs.uk/choiceintheNHS/Rightsandpledges/NHSConstitution/Pages/Overview.aspx___.bXQtcHJvZC1jcC1ldXcyLTE6aGNyZ2NhcmVncm91cDpjOm86ODkyYTM3MTU5NTM3ZjMyMDYzYjc1ZWI3M2I2YzE0NzA6NjoyNjY5OmFlM2VjOTc3Y2QxZTJmZWQ2ODM4NGRjMThkNjYyNWMxYjFiMTNlOWFkMTZlYTUwMGQ1ZWNmZDdlNDUyNDU0Nzc6cDpUOk4) and [HSCIC Code of Practice on Confidential Information](https://protect.checkpoint.com/v2/___https://digital.nhs.uk/data-and-information/looking-after-information/data-security-and-information-governance/codes-of-practice-for-handling-information-in-health-and-care/code-of-practice-on-confidential-information___.bXQtcHJvZC1jcC1ldXcyLTE6aGNyZ2NhcmVncm91cDpjOm86ODkyYTM3MTU5NTM3ZjMyMDYzYjc1ZWI3M2I2YzE0NzA6Njo5ZTA0OjE0ZDg1Yjc4NzRlOTMzYTJkMWM0MzU1OWY4YTA1NTE5ZjdkZjE0NjZiNDE4MGZhMTgxOGM2NGE3ODVhNWY4Mjk6cDpUOk4) and should only be accessed or disclosed lawfully. Monitoring of compliance will be undertaken by the Company. Failure to adhere to Information Governance policies and procedures may result in disciplinary action and, where applicable, criminal prosecution.

## Information governance responsibilities

You are responsible for the following key aspects of Information Governance (not an exhaustive list):

* Completion of annual information governance training
* Reading applicable policies and procedures
* Understanding key responsibilities outlined in the Information Governance acceptable usage policies and procedures including NHS mandated encryption requirements
* Ensuring the security and confidentiality of all records and personal information assets
* Maintaining timely and accurate record keeping and where appropriate, in accordance with professional guidelines
* Only using email accounts authorised by us. These should be used in accordance with the Sending and Transferring Information Securely Procedures and Acceptable Use Policies.
* Reporting information governance incidents and near misses on CIRIS or to the appropriate person e.g. line manager, Head of Information Governance, Information Security Lead
* Adherence to the clear desk/screen policy
* Only using approved equipment for conducting business

## Governance

Clinical governance is a framework through which organisations delivering health and care services are accountable to continuously improving the quality of their services and safeguarding high standards of care by creating an environment in which clinical and other forms of care flourishes. Employees must be aware that clinical governance places a duty on all staff to ensure that the level of care services they deliver to patients is safe and high quality, and that they follow/comply with our policies and procedures.

## Registered Health Professional

All staff who are a member of a professional body must comply with standards of professional practice/conduct. It is the post holder’s responsibility to ensure they are both familiar with and adhere to these requirements.

## Risk Management/Health & Safety

The post holder has a responsibility to themselves and others in relation to managing risk, health and safety and will be required to work within the policies and procedures laid down by the company. Staff are required to observe the Hygiene Code and demonstrate good infection control and hand hygiene.

Employees must be aware of the responsibilities placed on them by the Health & Safety at Work Act (1974) to ensure that the agreed safety procedures are carried out to maintain a safe environment for other employees, patients and visitors. It is essential to observe strict fire and security precautions at all times.

All staff must report accidents, incidents and near misses so that the company can learn from them and improve safety.

## Safeguarding Children and Vulnerable Adults Responsibility

We are committed to safeguarding and promoting the welfare of children and adults at risk of harm and expects all employees to share this commitment.

## Medicines Management Responsibility

Nursing or registered healthcare professionals

Undertake all aspects of medicines management related activities in accordance within the company’s medicines policies to ensure the safe, legal and appropriate use of medicines.

Skilled non-registered staff

Undertake all aspects of medicines management related activities in accordance with the company’s medicines policy where appropriate training has been given and competencies have been achieved.

## Policies and Procedures

All colleagues must comply with the Company Policies and Procedures which can be found on the company intranet.

## General

We are committed to serving our community. We aim to make our services exemplary in both clinical and operational aspects. We will show leadership in identifying healthcare needs to which we can respond and in determining the most cost-effective way of doing so.

We recruit competent staff that we support in maintaining and extending their skills in accordance with the needs of the people we serve. We will recognise the commitment from our staff to meeting the needs of our patients.

The company recognises a “non-smoking” policy. Employees are not able to smoke anywhere within the premises or when outside on official business.

## Equal Opportunities

It is the company’s intention to be an employer of choice and ensure that no job applicants or employees are unfairly disadvantaged on the grounds of gender, disability, race, ethnic origin, colour, age, sexual orientation, religion or belief, trade union membership or any other factors that are not relevant to their capability or potential. To this end, the company has an Equality and Diversity policy and it is the responsibility of each employee to contribute to its success.

## Flexibility Statement

This job description is not exhaustive and may change as the post develops or changes to align with service needs. Any such changes will be discussed directly between the post holder and their line manager.

## Personal Specification

* Minimum 3 years experience leading digital innovation or research-based transformation within the NHS or similar.
* Familiarity with health technology trends including AI, wearable tech and virtual wards.
* Understanding of IG, ethics, and evidence standards for digital health interventions.
* Proven ability to manage uncertainty, iterate rapidly, and make evidence-informed decisions.
* Excellent communication skills, including the ability to pitch ideas, secure funding, and influence clinicians.
* Experience developing pilot protocols, evaluation frameworks, and dissemination plans.
* Experience developing business cases and presenting to executive audiences.
* Strong skills in managing multi-stakeholder projects with academic, commercial, and NHS partners.
* Strong skills in building and maintaining relationships with external suppliers.
* **Desirable:**
* Experience in clinical research, product development, or digital health validation.
* Involvement in health tech accelerators or pilot evaluation methodologies.
* Knowledge of implementation science, behavioural insights, and clinical pathway redesign.
* Experience securing innovation grants or collaborating funded projects.
* Familiarity with the NICE evidence standards framework for digital health technologies.

Other requirements: Occasional travel required