

Job Title:	Senior Occupational Therapist – Band 6
Reports to (job title):	Team Lead, Rapid Response Therapies
Line Manager to:	

## Job purpose

Working within the Rapid Response Intermediate Care Team in the Dartford, Gravesham, Swanley and Swale areas of Kent.

To provide specialist assessment, diagnosis and therapeutic interventions for adult patients living in the community with complex and complicated care needs, referred into the service.

In addition, to provide advice, support and education for patients and their families/Carers, voluntary agencies and all those working with the patient regarding their medical condition and how this affects the person's lifestyle and environment in order to maintain relationships, roles and independence. To also work with the MDT including colleagues in the local acute hospital in order to provide a rapid response short term intervention to persons who have been referred on the Discharge to Assess pathway. To offer training to students.

To be able to work independently and as part of a Team, and to participate in innovation and service development to benefit patients and colleagues

## Base

- The primary base for this position is Sheppey community hospital and covering the swale locality.

## Key responsibilities

This list is intended to summarise the key responsibilities and is not intended to cover every task that may be required of the role: -

### Communication / Relationship Skills

- Communicate highly complex and sensitive information to patients, carers, families and members of the multi-disciplinary team and/or those in other professions, from initial assessment to discharge.

- Use highly developed communication skills to convey complex information in an easy to understand format where there may be significant barriers to understanding.
- Work closely with patients/ clients and their carers in goal setting and decision making.
- Demonstrate expert negotiation and influencing skills, both with colleagues and other professionals as well as patient and carers e.g. motivating patients to engage with the therapeutic process.
- Use empathy, tact, sensitivity and discretion when communicating life changing events e.g. patient potentially requiring 24hr care
- Act as an advocate for patients who have difficulty communicating.
- Deal with initial complaints sensitively, avoiding escalation where possible – this may involve diffusing hostility and aggression.
- Understand and maintain the required standards of clinical record keeping in line with Organisational and professional guidelines.
- Work with junior colleagues and students to facilitate their own clinical development.
- Participate in formal and informal training sessions for other therapists, professionals, carers, local support groups and other third-party organisations as requested.
- Employ excellent presentation skills to promote multi-disciplinary and interagency liaison and collaborative practice to a broad range of audiences.

## **Analytical / Judgmental Skills**

- To further develop the ability to reflect on core Occupational Therapy assessment and intervention skills
- To use knowledge and experience to inform sound clinical judgments/decision making for management of client caseload, making differential diagnosis on the basis of evidence from assessment, seeking advice if appropriate.
- To develop clear care plans based on evidence and best practice.
- To reflect on own practice with peers and mentors and identify own strengths and development needs.
- To target training (formal and informal) appropriately to the needs of the course participants.

## **Outline of Provisional Job Schedule:**

The rapid response service operates 8am until 8pm 7 days a week, 365 days a year including bank holidays.

## Our values

Our values are our moral compass and core to our DNA. They underpin the way we deliver our services and treat those who use our services.

To many organisations values are just words which don't translate into reality of the day to day but our values flow through everything that we do, they define who we are, what we stand for and set the expectations of our colleagues, communities, customers and partners. They have been defined by our colleagues and have been integral to our journey so far and will be integral to our future as well.

We have three values which help us stand out from the crowd, not just because there's only three, but because they are unique to who we are. We care, we think, and we do.

Care	Think	Do
<ul style="list-style-type: none"><li>• Inspire</li><li>• Understand</li><li>• Communicate</li></ul>	<ul style="list-style-type: none"><li>• Challenge</li><li>• Improve</li><li>• Learn</li></ul>	<ul style="list-style-type: none"><li>• Accountability</li><li>• Involve</li><li>• Resilience</li></ul>

## Confidentiality and Information Security

As our employee you will be required to uphold the confidentiality of all records held by the company, whether patients/service records or corporate information. This duty lasts indefinitely and will continue after you leave the company's employment.

All information which identifies living individuals in whatever form (paper/pictures, electronic data/images or voice) is covered by the 1998 Data Protection Act and should be managed in accordance with this legislation. This and all other information must be held in line with NHS national standards including the Records Management: NHS Code of Practice , NHS Constitution and HSCIC Code of Practice on Confidential Information and should only be accessed or disclosed lawfully. Monitoring of compliance will be undertaken by the Company. Failure to adhere to Information Governance policies and procedures may result in disciplinary action and, where applicable, criminal prosecution.

## Information governance responsibilities

You are responsible for the following key aspects of Information Governance (not an exhaustive list):

- Completion of annual information governance training

- Reading applicable policies and procedures
- Understanding key responsibilities outlined in the Information Governance acceptable usage policies and procedures including NHS mandated encryption requirements
- Ensuring the security and confidentiality of all records and personal information assets
- Maintaining timely and accurate record keeping and where appropriate, in accordance with professional guidelines
- Only using email accounts authorised by us. These should be used in accordance with the Sending and Transferring Information Securely Procedures and Acceptable Use Policies.
- Reporting information governance incidents and near misses on Datix or to the appropriate person e.g. line manager, Head of Information Governance, Information Security Lead
- Only using approved equipment for conducting business

## Governance

Clinical governance is a framework through which organisations delivering health and care services are accountable to continuously improving the quality of their services and safeguarding high standards of care by creating an environment in which clinical and other forms of care flourishes. Employees must be aware that clinical governance places a duty on all staff to ensure that the level of care services they deliver to patients is safe and high quality, and that they follow/comply with our policies and procedures.

## Registered Health Professional

All staff who are a member of a professional body must comply with standards of professional practice/conduct. It is the post holder's responsibility to ensure they are both familiar with and adhere to these requirements.

## Risk Management/Health & Safety

The post holder has a responsibility to themselves and others in relation to managing risk, health and safety and will be required to work within the policies and procedures laid down by the company. Staff are required to observe the Hygiene Code and demonstrate good infection control and hand hygiene.

Employees must be aware of the responsibilities placed on them by the Health & Safety at Work Act (1974) to ensure that the agreed safety procedures are carried out to maintain a safe environment for other employees, patients and visitors. It is essential to observe strict fire and security precautions at all times.

All staff must report accidents, incidents and near misses so that the company can learn from them and improve safety.

## Safeguarding Children and Vulnerable Adults Responsibility

We are committed to safeguarding and promoting the welfare of children and adults at risk of harm and expects all employees to share this commitment.

## Medicines Management Responsibility

### **Nursing or registered healthcare professionals**

Undertake all aspects of medicines management related activities in accordance within the company's medicines policies to ensure the safe, legal and appropriate use of medicines.

### **Skilled non-registered staff**

Undertake all aspects of medicines management related activities in accordance with the company's medicines policy where appropriate training has been given and competencies have been achieved.

## Policies and Procedures

All colleagues must comply with the Company Policies and Procedures which can be found on the company intranet.

## General

We are committed to serving our community. We aim to make our services exemplary in both clinical and operational aspects. We will show leadership in identifying healthcare needs to which we can respond and in determining the most cost-effective way of doing so.

We recruit competent staff that we support in maintaining and extending their skills in accordance with the needs of the people we serve. We will recognise the commitment from our staff to meeting the needs of our patients.

The company recognises a "non-smoking" policy. Employees are not able to smoke anywhere within the premises or when outside on official business.

## Equal Opportunities

It is the company's intention to be an employer of choice and ensure that no job applicants or employees are unfairly disadvantaged on the grounds of gender, disability, race, ethnic origin, colour, age, sexual orientation, religion or belief, trade union membership or any other factors that are not relevant to their capability or potential. To this end, the company has an Equality and Diversity policy and it is the responsibility of each employee to contribute to its success.

## Flexibility Statement

This job description is not exhaustive and may change as the post develops or changes to align with service needs. Any such changes will be discussed directly between the post holder and their line manager.

## Personal Specification

### Essential

- Hold a current, recognised Occupational Therapy Degree/Qualification
- Registered with the Health and Care Professions Council
- Member of the British Association of Occupational Therapists
- Understanding of the principles of clinical governance and audit
- Knowledge of standards of record keeping.
- Evidence of continuing professional development with identifiable outcomes.
- Good presentation skills, both verbal & written.
- Evidence of applying evidence-based practice and research.
- Knowledge and experience of working with Older Adults with a varied range of medical conditions
- Excellent interpersonal skills, including advanced observation, empathy and listening.
- Excellent analytical, auditory discrimination and reflection skills.
- Excellent experience of setting patient centered goals & providing outcomes.
- An excellent working knowledge of IT
- Experience of assisting with training and supporting students.
- Excellent interpersonal skills including observation, listening and empathy.
- Able to work as part of a Team but also using own initiative.
- Good organisational and problem-solving skills.
- Good analytical and reflection skills.
- Committed to personal/professional development and skill acquisition.
- Able to take theoretical knowledge and professional skills and apply them to the management of patients.
- Able to work in busy environment, maintaining calm and a sense of humour.
- Able to offer a flexible approach to work and caseloads.

### Desirable

- Member of and regular attendance at relevant Special Interest Group OR ability to demonstrate knowledge and skills in relevant clinical areas.
- Knowledge/ experience of working with Older Adults who are at risk of falls/ have had falls

- Evidence of contribution to publications and/or locally known within field of emerging expertise.
- Working knowledge and appreciation of NHS strategy, policies and research ethics.
- Updated knowledge of National Policies and procedures relevant to working with Older Adults.
- Evidence showing completion of previous Statutory & Mandatory training e.g. Safeguarding Adults, Mental Capacity Act, Information Governance etc.
- Evidence of maintaining and ongoing development of clinical skills and theoretical knowledge in area of clinical specialism
- Experience of supporting students

## Other requirements:

- Full driving licence and access to a car, in order to carry out Community visits to patients in their homes, & visit other Team bases for meetings etc.

Employee signature

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Manager signature

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